

Secure and Protect | Debit Card Safety

Being the victim of debit card fraud can be costly and stressful, but by taking a few simple precautions, you can help us keep you protected.

Why It Matters:

Debit card fraud affects both clients and banks. The US Federal Reserve estimates fraud losses involving debit, credit and prepaid cards topped more than \$11 billion in 2022, with debit cards comprising between one third and half of that total. But by working together, we can reduce the risk of fraud, and you protected.

Tips to Protect Your AB&T Debit Card:

- Monitor Your Accounts Regularly: Check your account statements and transaction history frequently. Report any unauthorized or suspicious activity to us immediately.
- **Use Strong PINs and Keep Them Secret:** Choose a unique PIN that is hard to guess and avoid using easily identifiable numbers like your birthdate. Never share your PIN with anyone.
- **Be Cautious with Card Information:** Avoid sharing your debit card details over the phone or online unless you are sure you are dealing with a reputable company. Beware of phishing scams that attempt to steal your information.
- **Enable Alerts:** Sign up for transaction alerts in the AB&T Go mobile app to be notified of any activity on your account. This allows you to act quickly if there is any unauthorized use.
- Stay Safe Online and In Person: Always use secure websites when making online purchases and avoid public Wi-Fi networks when accessing your bank accounts. Always keep your card in a safe place and never let it out of your sight in public.

At AB&T, your financial security is our top priority. We encourage you to follow these tips to protect your debit card and remain vigilant against potential fraud. And remember, if you ever suspect your card has been compromised, reach out to us as soon as possible.

We are grateful for the trust and confidence you place in us. We're proud to serve you.

